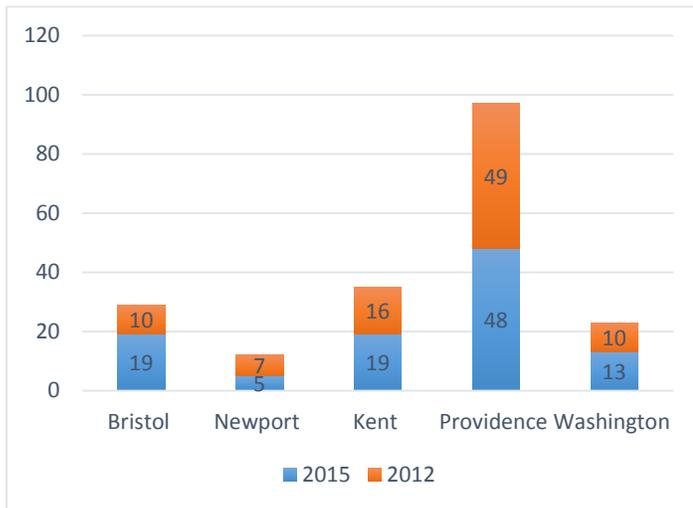


Comparison of 2012 Survey and 2015 Survey

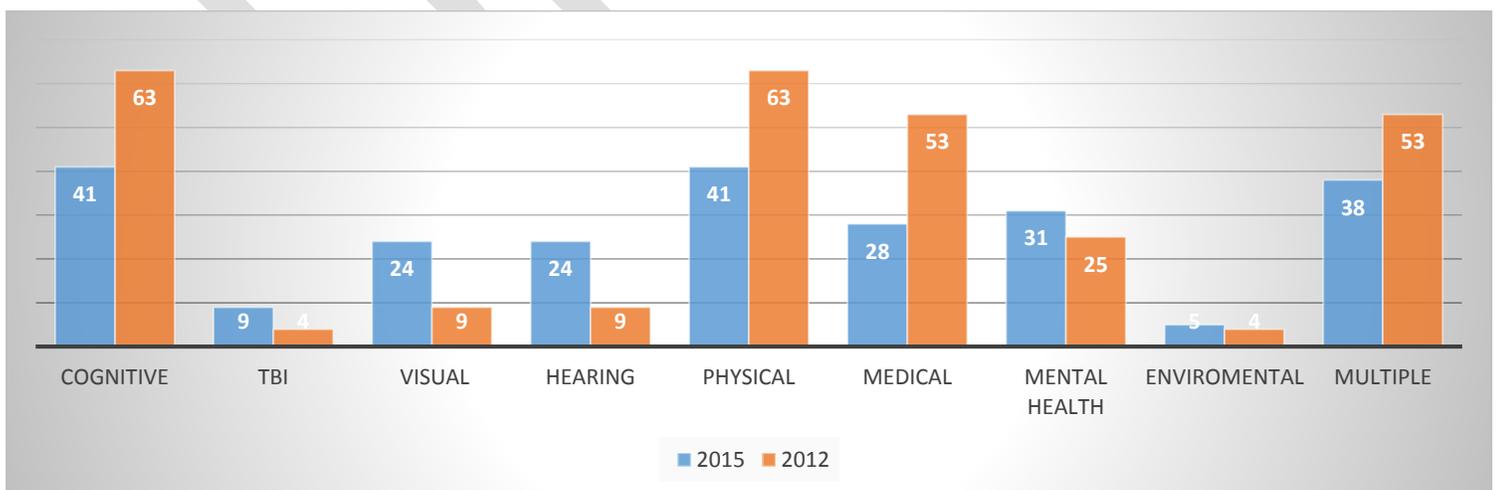
QUESTION 1: What is your zip code (or city or town) of residence?



All counties in Rhode Island were represented in both surveys with the largest number of respondents from Providence County (48% in 2015, 49% in 2012). The other percentages with 2015 listed first are: Kent County (19%, 16%); Washington County (13%, 10%); Bristol County (19%, 10%); Newport County (5%, 7%). Percentages varied little except for an increase in Bristol County in 2015 due to the survey distribution at the Corliss Center located in Warren.

Question 2: What is your disability or condition?

Survey participants were able to check multiple answers to describe their disabilities. In 2015, 38% of consumers reported having more than one disability compared to 53% in 2012. Comparison of the two surveys yielded similar results with the 2015 survey reaching a more diversified group. The highest occurrence of disability reported was physical with 41% in 2015 and 63% in 2012. Other comparisons are as follows with the 2015 percentages listed first: Cognitive (31%/22%); Mental Health (31%/25%); Chronic Medical (28%/35%); Visual (24%/9%); Deaf and/or Hard of Hearing (24%/9%); Traumatic Brain Injury (9%/4%); Environmental/Chemical (5%/4%).



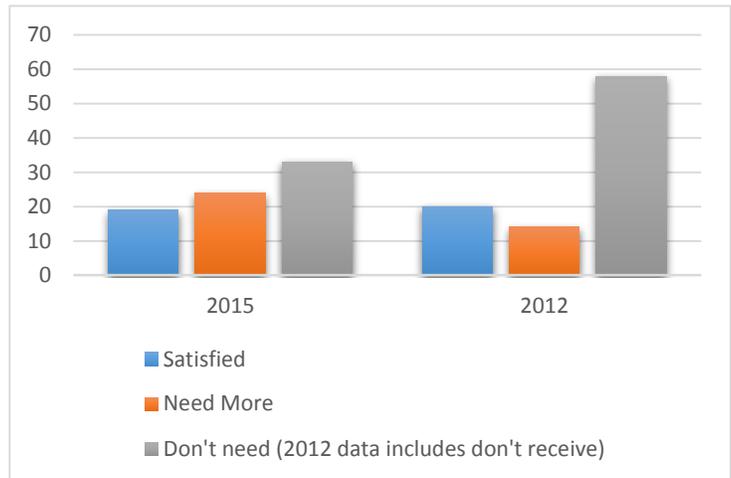
Question 3: Are you familiar with OSCIL?

More than half of survey participants, 66% in 2015 and 64% in 2012, reported that they had never heard of OSCIL (or PARI in 2012).

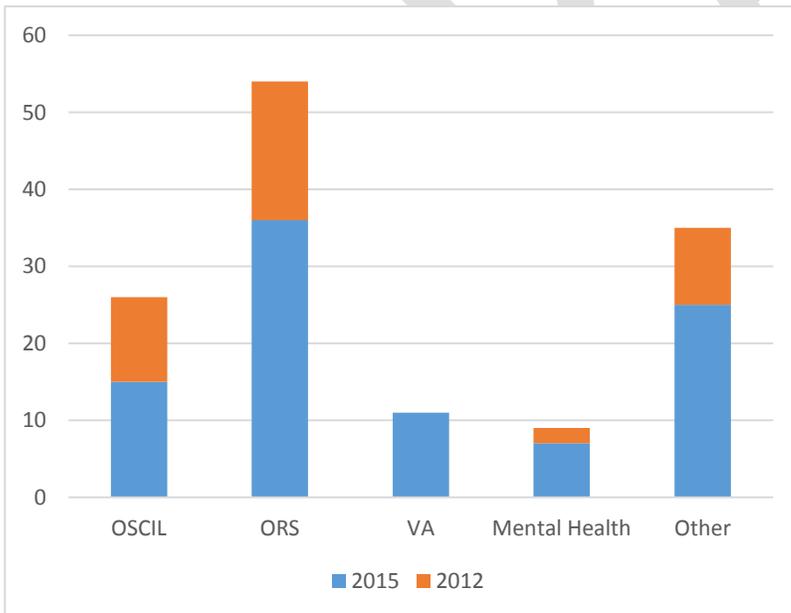
Question 4: Which statement best described your current situation?

This question was asked in a slightly different format in 2012 than in 2015 and therefore, the comparison was made by comparing similar questions.

In 2015, 19% were satisfied with the services that they received whereas in 2012, 20% reported that services received met their needs. In 2015, 24% reported that they needed more IL services than they receive whereas in 2012, 14% reported that their needs were partially being met. In 2015, 33% reported that they do not need or use IL services whereas in 2012, 58% reported not receiving services (*Note: included in the 58% were some consumers who, although did not receive services, stated they needed services*).



Question 5: Which agencies currently provide you with IL services?



In 2015, 50% reported receiving some type of IL services (15% OSCIL, 36% ORS, 11% Mental Health Agency, 11% VA, 25% Other). In 2012, 36% reported receiving services (11% OSCIL/PARI, 18% ORS, 12% other agencies). In both surveys, ORS was reported most frequently and RIdE in 2015 due to the survey being distributed on the Ride buses. What constituted IL services was also more clearly defined in 2015 leading to additional services being reported from a larger number of agencies.

Question 6: What IL services do you currently receive? (Blank lines provided.)

In 2015, respondents were asked to list services that they were currently receiving from the agencies that they had previously listed. These services included Ride, CPA, vocational training, living skills, community supports, and day programs. In 2012, respondents were asked to select from a list of services provided by OSCIL/PARI, then list services from other agencies. Again, vocational training was the most listed service in both surveys followed by PCA services.

Question 7: List three IL services that you do not currently receive that would help you live more independently?

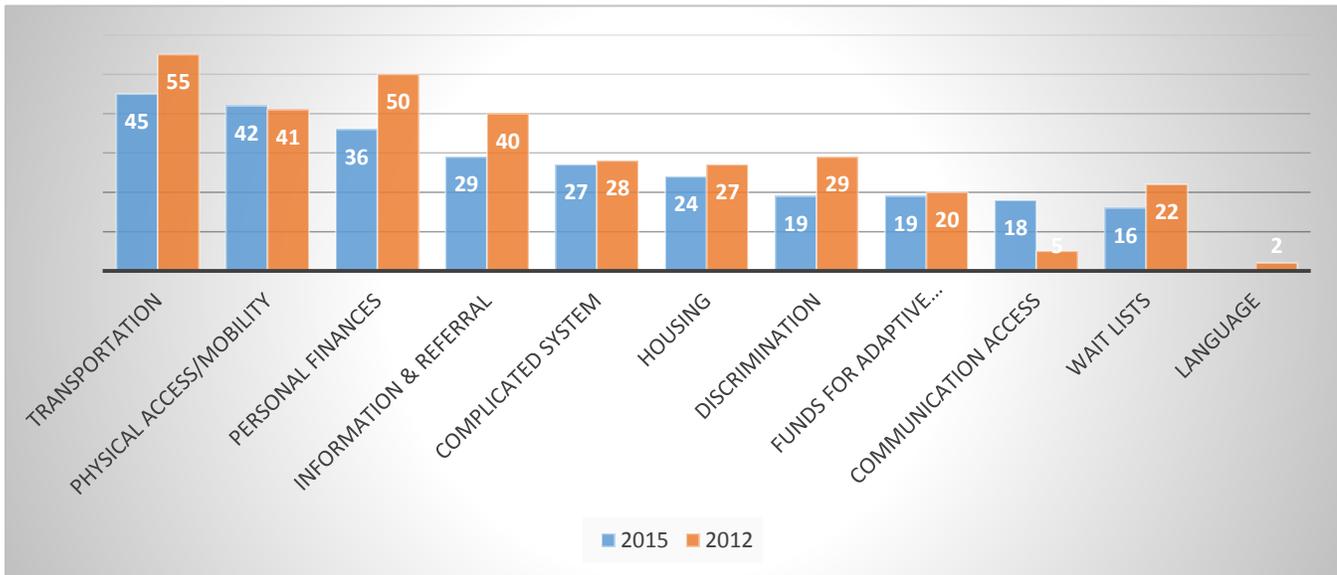
Additional services needed in both surveys included improved transportation, housing options, and home aids beyond the role of the CPA. Listed more frequently in 2012 were better community programs and improved health insurance/disability benefits.

Question 8: What are your major barriers/obstacles that hinder your ability to live independently in the community and access public events?

The top barriers in both surveys were transportation (55% in 2012, 45% in 2015); physical access (42% in 2015, 41% in 2012); finance (36% in 2015, 50% in 2012); lack of information (29% in 2015, 40% in 2012). Other categories were as follows with 2015 listed first: complicated system (27%, 28%); housing (24%, 27%); discrimination (19%, 29%); adaptive equipment funding (19%, 20%); communication access (18%, 5%); wait list (16%, 22%). Language was not listed in the 2015 survey.

Question 9: Please list additional barriers or clarify information checked in #8. (Blank lines provided.)

The additional barriers listed were similar in both surveys with most respondents reporting issues with transportation and home/community access. The 2012 survey included several concerns around health care that were not listed in 2015.



Question 10: Where did you hear about the survey? Choices: Email, Mail; Website, Name of website (Blank line provided); Conference/Presentation/event, Name of event (Blank line provided); Other (Blank lines provided).

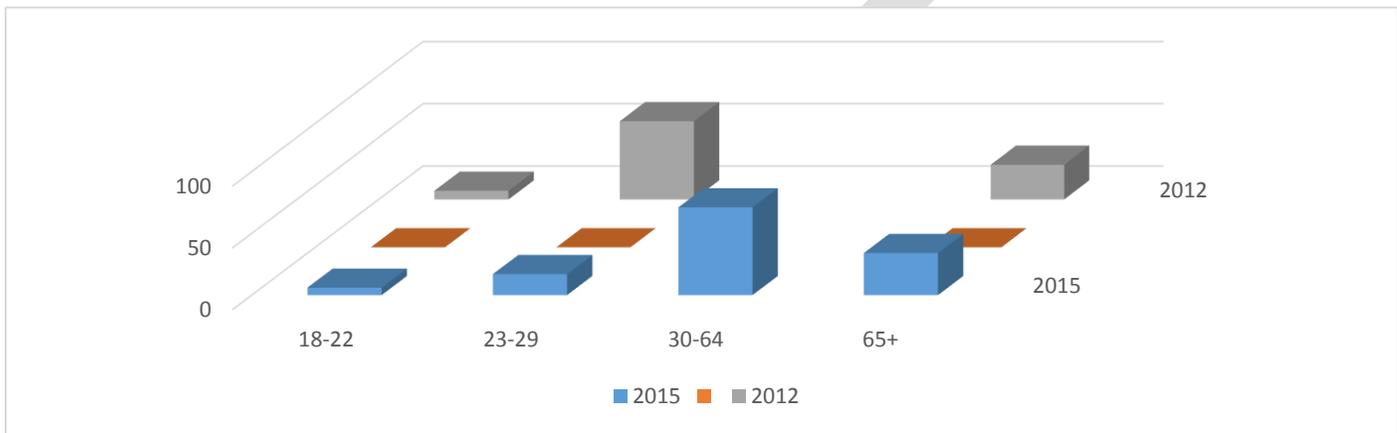
This question was not asked in the 2012 survey so there is no data for comparison.

Demographics

Question 1: Please indicate your age category. Choices 18-22, 23-29, 30-64, 65 and older.

In 2012, there were only three age categories listed on the survey (17-22, 23-59, 60+) and in 2015, four categories (18---22, 23-29, 30-64, 65+).

In both surveys, the least number of respondents were from the youngest categories (17-22, 18-22, 23-29) followed by the oldest (60+, 65+). The age group with the most respondents was 30-64 in 2015 and 23-59 in 2012.



Question 2: Do you identify yourself as one of the following? Choices: American Indian/Tribal; Hispanic or Latino; Neither.

More people identified themselves as Hispanic/Latino in 2012 (11%) than in 2015 (4%) and also American Indian/Tribal, 7% in 2012 compared to 3% in 2015.

Question 3: Are you a veteran? Choices: Yes; No.

Question 3A. If yes, do you receive service-connected services from the Veteran's Administration (VA)?

Question 3B. Do you need additional services not provided by the Veteran's Administration (VA)? Choices: Yes; No.

Question 3C. If yes, are you aware that you can also access IL services provided by the Ocean State Center for Independent Living (OSCIL)? Choices: Yes; No.

The number of participants who identified themselves as Veterans in 2015 was 10% compared to 9% in 2012. Questions A-C were not asked on the 2012 survey so there is no data for comparison.

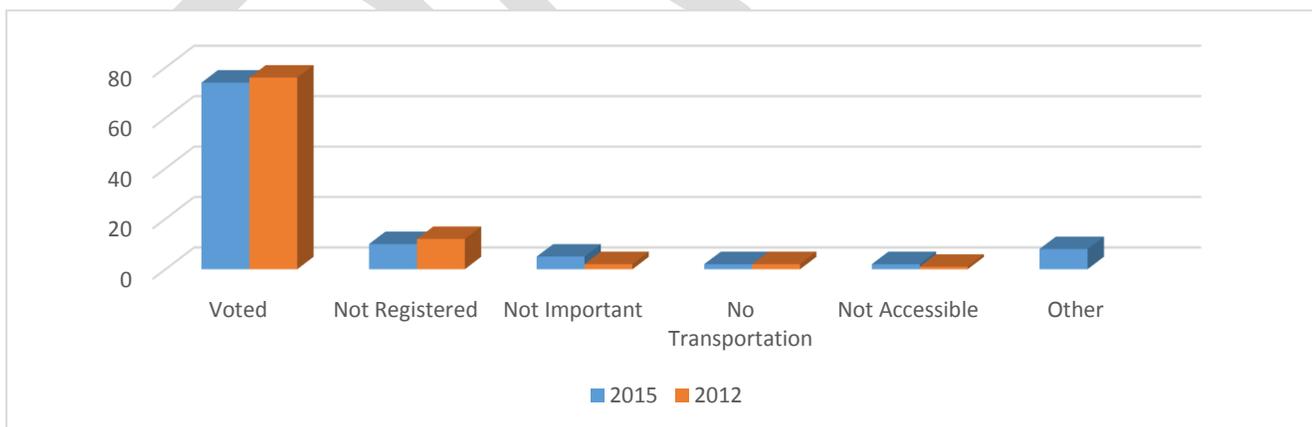
Question 4: What is your current employment status? Check all that apply. Choices were: I am employed in a meaningful full or part time job; I am unable to work due to my disability; I make sufficient salary to support myself; I need (or am receiving) vocational training; I am seeking employment or a better job; I am a student, volunteer, or retired.

This question was asked in a different manner in the 2015 survey compared to the 2012 survey so most of the data is not directly comparable.

In 2015, 44% of respondents reported being unable to work due to their disability compared to 50% of respondents in 2012 that reported being unemployed or never employed. Less than 6% of respondents reported being self-sufficient in 2015 compared to 8% in 2012 that reported having a full time employment. In 2015, 24% of respondents selected the single category of student, volunteer, and/or retired compared to a total of 41% in 2012 who individually selected one or more of the separate categories of retired, student, volunteer.

Question 5: Did you vote in the last election? Choices: Yes; No; If no, why? Check all that apply. Choices: Lack of transportation, my vote is not important; Polls not accessible; Other (Black line provided).

The majority of survey participants were registered voters and reported voting in the last election (76%). Of the participants that did not vote, twelve percent (12%) were not registered; eight percent (8%) did not vote. Reasons stated for not voting were: not important (2%), no transportation (2%) and no access (1%).



Consumers were given the opportunity to request for information about the RISILC, IL services, and/or enter into a gift card drawing.

In 2015, 60% of respondents provided contact information and 56% in 2012. Of those respondents, 40% requested information about the RISILC compared to 61% in 2012; 43% requested information about OSCIL compared to 52% requesting information about PARI and/or OSCIL in 2012. Although more than half of the total respondents requested to be entered into the drawing, most requested and were sent information about RISILC and/or IL Services.

